

Appendix A

Matters raised by Members of the Public on the Petitions Scheme

	Problem	Remedy
1.	<p>People who don't have access to the Council's website or don't know how to use a computer can't take part in an e-petition.</p>	<ul style="list-style-type: none"> • Access is available to computers in the Council's libraries • Lead Petitioners can also set up a paper-based petition for people to sign in the traditional way, and the number of signatures on the e- and the paper- petition will be combined <p>(People may choose to set up an e-petition rather than a paper based one because it is much less work to gather signatures.)</p>
2.	<p>Only one signature can be received from each e-mail address, preventing family members from signing by using the same e-mail address; also preventing someone who has a computer from signing on behalf of neighbours who have not.</p>	<p>There must be a means of restricting people to signing only once (as in paper petitions). The system used by CBC operates this by limiting the number of "signatures" to one per e-mail address.</p> <p>It is possible to set up additional free email addresses for other family members (eg g-mail) and whilst it is not particularly onerous to do this, it provides a check to people creating multiple e-mail addresses so they can "sign" an e- petition several times.</p> <p>So long as a person has an e-mail address and lives, works or studies in the area they can sign an e-petition. There is no age requirement. Many children have their own e-mail address for Facebook etc.</p> <p>People without e-access are welcome to write in, stating the e-petition they wish to sign, and their signature will counted. (This is a last resort as it adds considerably to the administration of petitions. People will be advised of this if the telephone but there is no mention on the website.)</p>